



ICool USA Incorporated
1638 Thompson Rd SE
Hartselle, AL 35640
256-754-5507

Terms and Conditions of Sale

Prices: Prices are subject to change or withdrawal without notice. Clerical errors and omissions are subject to correction at the discretion of ICool USA Inc. (ICool). Unless otherwise stated by ICool, prices, payment terms and pricing policies will be those in effect at the time of shipment. ICool reserves the right to make price changes within periods of contracts, including installment contracts or blanket orders. Invoices will reflect the price at the time the order is shipped. ICool reserves the right to divide Buyer's order into separate shipments and to treat each shipment as a separate contract subject to these Terms and Conditions. Unless otherwise stated in writing, all orders are for immediate shipment at ICool's convenience. All sales are subject to credit approval by ICool.

Freight Terms: F.O.B. shipping point. ICool will prepay and allow freight to one destination as follows:

Refrigerant:	40 Cylinders
Line Sets:	10 master cartons or 6 pallets of Type B mini-splits
Copper Coil:	\$7500 or 100 coils
Fittings:	\$1500
ACR Pipe:	\$10,000

All copper categories ride freight-free with a prepaid line set order with the exception of ACR, rolled copper and refrigerants.

Standard Terms: Net 30. Net due 30 days after date of invoice. Past due: Past due invoices will be assessed interest at 1-1/2% per month (18% per annum).

Credit: Only ICool USA Inc. headquarters can approve credit. Buyer must complete an ICool credit application and submit completed and signed application, three trade references, Sales Tax Exemption Certificate and current W-9.

Claims: Claims for errors, damages and shortages must be reported within 10 days of receipt of materials and supported by a signed copy of the carrier's delivery receipt (P.O.D.). ICool assumes no responsibility for unsigned claims or for claims filed after the 10 day period. **Damage:** Products are properly packed for shipment and ICool is not responsible for damage incurred after products have been given to carrier. It is the responsibility of the Buyer to inspect incoming shipments for damage before signing receipt of material (P.O.D.).

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Return Goods: No material may be returned to ICool without ICool's written permission and a Return Goods Authorization (RGA) number. Any material authorized and returned is subject to a 25% restocking fee. Only material originally sold by ICool that is clean, in resellable condition and with an invoice number will be considered to be returnable. Custom or special orders are not returnable. All freight charges are the responsibility of the returning party.

Limited Warranty: ICool warrants products to be free from defects for a period of one year after the date of the invoice and which have not been subject to abuse, mishandling, or faulty installation. This warranty is extended only to the Buyer who purchased directly from ICool. Warranted products will be replaced with the same or similar product without allowance for labor or consequential damages. ICool reserves the right to inspect defect and related conditions. ICool MAKE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, WITH RESPECT TO THE PRODUCTS AND ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY AND SPECIFICALLY EXCLUDED AND DISCLAIMED.

All claims are to be made to:

ICool USA Inc.

PO Box 97

Hartselle, AL 35640

or

order@icoolproductsusa.com